

RES-W

# ***ANNUAL REPORT***

OF

RESORT WATER COMPANY

**NAME**

165 Village Lane Suite A  
Sandpoint, ID 83864

**ADDRESS**

RECEIVED  
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IDAHO PUBLIC  
UTILITIES COMMISSION

TO THE

**IDAHO PUBLIC**

**UTILITIES COMMISSION**

FOR THE

YEAR ENDED 2013

**ANNUAL REPORT FOR WATER UTILITIES TO  
THE IDAHO PUBLIC UTILITIES COMMISSION  
FOR THE YEAR ENDING 2013**

**COMPANY INFORMATION**

1 Give full name of utility Resort Water Co., Inc.  
 2 Date of Organization 11/19/1998  
 3 Organized under the laws of the state of Minnesota  
 4 Address of Principal Office (number & street) 165 Village Lane, Suite A.  
 5 P.O. Box (if applicable) \_\_\_\_\_  
 6 City Sandpoint  
 7 State Idaho  
 8 Zip Code 83864  
 9 Organization (proprietor, partnership, corp.) corporation  
 10 Towns, Counties served Schweitzer Mountain - a portion of township 58N section 20  
Bonner County

11 Are there any affiliated companies? Yes

**If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.**

12 Contact Information	Name	Phone No.
President (Owner)		
Vice President		
Secretary		
General Manager/Director	Thomas Trulock	208-255-3046
Complaints or Billing	Debra A. Harper	208-255-3042
Engineering	Third Party	
Emergency Service	Thomas Trulock	208-255-3046
Accounting	Debra A. Harper	208-255-3042

13 Were any water systems acquired during the year or any additions/deletions made to the service area during the year? No

**If yes, attach a list with names, addresses & descriptions. Explain any services provided to the utility.**

14 Where are the Company's books and records kept?  
 Street Address 165 Village Lane, Suite A.  
 City Sandpoint  
 State Idaho  
 Zip 83864

NAME: Resort Water Company, Inc.

**COMPANY INFORMATION (Cont.)**

For the Year Ended 2013

15 Is the system operated or maintained under a service contract? No

16 **If yes:** With whom is the contract? \_\_\_\_\_  
When does the contract expire? \_\_\_\_\_  
What services and rates are included? \_\_\_\_\_

17 Is water purchased for resale through the system? No

18 **If yes:** Name of Organization \_\_\_\_\_  
Name of owner or operator \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_  
Zip \_\_\_\_\_

	Gallons/CCF	\$Amount
Water Purchased	_____	_____

19 Has any system(s) been disapproved by the Idaho Division of Environmental Quality? NO

**If yes, attach full explanation**

20 Has the Idaho Division of Environmental Quality recommended any improvements? \_\_\_\_\_

**If yes, attach full explanation**

21 Number of Complaints received during year concerning:  
Quality of Service 0  
High Bills 0  
Disconnection 0

22 Number of Customers involuntarily disconnected 0

23 Date customers last received a copy of the Summary of Rules required by IDAPA 31.21.01.701? Feb. 2013

**Attach a copy of the Summary**

24 Did significant additions or retirements from the Plant Accounts occur during the year? No

**If yes, attach full explanation and an updated system map**

NAME: Resort Water Company, Inc.

**REVENUE & EXPENSE DETAIL**

For the Year Ended 2013

ACCT #	DESCRIPTION		
<b><u>400 REVENUES</u></b>			
1	460	Unmetered Water Revenue	219588.9
2	461.1	Metered Sales - Residential	
3	461.2	Metered Sales - Commercial, Industrial	
4	462	Fire Protection Revenue	
5	464	Other Water Sales Revenue	6979.62
6	465	Irrigation Sales Revenue	
7	466	Sales for Resale	
8	400	Total Revenue (Add Lines 1 - 7) (also enter result on Page 4, line 1)	<u>226568.52</u>
9	* DEQ Fees Billed separately to customers		Booked to Acct # _____
10	** Hookup or Connection Fees Collected		Booked to Acct # _____
11	***Commission Approved Surcharges Collected		Booked to Acct # _____
<b><u>401 OPERATING EXPENSES</u></b>			
12	601.1-6	Labor - Operation & Maintenance	36301.75
13	601.7	Labor - Customer Accounts	6351.04
14	601.8	Labor - Administrative & General	6351.04
15	603	Salaries, Officers & Directors	26979.48
16	604	Employee Pensions & Benefits	5465.96
17	610	Purchased Water	
18	615-16	Purchased Power & Fuel for Power	2956.74
19	618	Chemicals	2638.41
20	620.1-6	Materials & Supplies - Operation & Maint.	11110.97
21	620.7-8	Materials & Supplies - Administrative & General	1220.08
22	631-34	Contract Services - Professional	15389.9
23	635	Contract Services - Water Testing	1523.46
24	636	Contract Services - Other	440
25	641-42	Rentals - Property & Equipment	
26	650	Transportation Expense	6803.49
27	656-59	Insurance	8560.16
28	660	Advertising	
29	666	Rate Case Expense (Amortization)	
30	667	Regulatory Comm. Exp. (Other except taxes)	
31	670	Bad Debt Expense	
32	675	Miscellaneous	34.97
33	<b>Total Operating Expenses (Add lines 12 - 32, also enter on Pg 4, line 2)</b>		<b>132127.45</b>

Name: RESORT WATER COMPANY, INC.

**INCOME STATEMENT**

For Year Ended 2013

ACCT #	DESCRIPTION		
1	Revenue (From Page 3, line 8)		<u>226568.52</u>
2	Operating Expenses (From Page 3, line 33)	132127.45	
3	403 Depreciation Expense	<u>26283.72</u>	
4	406 Amortization, Utility Plant Acquisition Adj.		
5	407 Amortization Exp. - Other		
6	408.10 Regulatory Fees (PUC)		
7	408.11 Property Taxes	<u>6850.91</u>	
8	408.12 Payroll Taxes	<u>7019.68</u>	
9A	408.13 Other Taxes (list)      DEQ Fees		
9B			
9C			
9D			
10	409.10 Federal Income Taxes		
11	409.11 State Income Taxes		
12	410.10 Provision for Deferred Income Tax - Federal		
13	410.11 Provision for Deferred Income Tax - State		
14	411 Provision for Deferred Utility Income Tax Credits		
15	412 Investment Tax Credits - Utility		
16	Total Expenses from operations before interest (add lines 2-15)	<u>172281.76</u>	
17	413 Income From Utility Plant Leased to Others		
18	414 Gains (Losses) From Disposition of Utility Plant		
19	Net Operating Income (Add lines 1, 17 & 18 less line 16)		<u>54286.76</u>
20	415 Revenues, Merchandizing Jobbing and Contract Work		
21	416 Expenses, Merchandizing, Jobbing & Contracts		
22	419 Interest & Dividend Income		
23	420 Allowance for Funds used During Construction		
24	421 Miscellaneous Non-Utility Income		
25	426 Miscellaneous Non-Utility Expense		
26	408.20 Other Taxes, Non-Utility Operations		
27	409-20 Income Taxes, Non-Utility Operations		
28	Net Non-Utility Income (Add lines 20,22,23 & 24 less lines 21,25,26, & 27)		<u>0</u>
29	Gross Income (add lines 19 & 28)		<u>54286.76</u>
30	427.3 Interest Exp. on Long-Term Debt		
31	427.5 Other Interest Charges		
32	NET INCOME (Line 29 less lines 30 & 31) (Also Enter on Pg 9, Line 2)		<u><u>54286.76</u></u>

Name: RESORT WATER COMPANY, INC.

**ACCOUNT 101 PLANT IN SERVICE DETAIL**  
For Year Ended 2013

SUB ACCT #	DESCRIPTION	Balance Beginning of Year	Added During Year	Removed During Year	Balance End of Year
1 301	Organization				
2 302	Franchises and Consents				
3 303	Land & Land Rights				
4 304	Structures and Improvements	202291.82			202291.82
5 305	Collecting & Impounding Reservoirs	1035599.49			1035599.49
6 306	Lake, River & Other Intakes				
7 307	Wells				
8 308	Infiltration Galleries & Tunnels				
9 309	Supply Mains	20954.51			20954.51
10 310	Power Generation Equipment				
11 311	Power Pumping Equipment				
12 320	Purification Systems	16613.01			16613.01
13 330	Distribution Reservoirs & Standpipes				
14 331	Trans. & Distrib. Mains & Accessories				
15 333	Services				
16 334	Meters and Meter Installations				
17 335	Hydrants	3941.91			3941.91
18 336	Backflow Prevention Devices				
19 339	Other Plant & Misc. Equipment				
20 340	Office Furniture and Equipment				
21 341	Transportation Equipment	7741.65			7741.65
22 342	Stores Equipment				
23 343	Tools, Shop and Garage Equipment				
24 344	Laboratory Equipment				
25 345	Power Operated Equipment				
26 346	Communications Equipment				
27 347	Miscellaneous Equipment				
28 348	Other Tangible Property				
29	<b>TOTAL PLANT IN SERVICE</b>	<b>1287142.39</b>			<b>1287142.39</b>

(Add lines 1 - 28)

Enter beginning & end of year totals on Pg 7, Line 1

Name: \_\_\_\_\_ RESORT WATER COMPANY, INC. \_\_\_\_\_

**ACCUMULATED DEPRECIATION ACCOUNT 108.1 DETAIL**

For Year Ended \_\_\_\_\_ 2013 \_\_\_\_\_

SUB ACCT #	DESCRIPTION	Depreciation Rate %	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
1 304	Structures and Improvements	2%	49995.83	53545.83	3550
2 305	Collecting & Impounding Reservoirs	2% + 2.5%	184022.51	205593.75	21571.24
3 306	Lake, River & Other Intakes				0
4 307	Wells				0
5 308	Infiltration Galleries & Tunnels				0
6 309	Supply Mains	2%	5408.95	5828.074	419.124
7 310	Power Generation Equipment				0
8 311	Power Pumping Equipment				0
9 320	Purification Systems	4%	8084.99	8749.51	664.52
10 330	Distribution Reservoirs & Standpipes				0
11 331	Trans. & Distrib. Mains & Accessories				0
12 333	Services				0
13 334	Meters and Meter Installations				0
14 335	Hydrants	2%	1017.17	1096	78.83
15 336	Backflow Prevention Devices				
16 339	Other Plant & Misc. Equipment				
17 340	Office Furniture and Equipment				
18 341	Transportation Equipment				
19 342	Stores Equipment				
20 343	Tools, Shop and Garage Equipment				
21 344	Laboratory Equipment				
22 345	Power Operated Equipment				
23 346	Communications Equipment				
24 347	Miscellaneous Equipment				
25 348	Other Tangible Property				
26	TOTALS (Add Lines 1 - 25)		248529.45	274813.164	26283.714

Enter beginning & end of year totals on Pg 7, Line 7

Name: RESORT WATER COMPANY, INC.

**BALANCE SHEET**

For Year Ended 2013

		<u>ASSETS</u>	Balance Beginning of Year	Balance End of Year	Increase or (Decrease)
ACCT #	DESCRIPTION				
1	101	Utility Plant in Service (From Pg 5, Line 29)	1287142.39	1287142.39	0
2	102	Utility Plant Leased to Others			
3	103	Plant Held for Future Use			
4	105	Construction Work in Progress			
5	114	Utility Plant Aquisition Adjustment			
6		Subtotal (Add Lines 1 - 5)	1287142.39	1287142.39	0
7	108.1	Accumulated Depreciation (From Pg 6, Line 26)	248529.45	274813.13	26283.68
8	108.2	Accum. Depr. - Utility Plant Lease to Others			
9	108.3	Accum. Depr. - Property Held for Future Use			
10	110.1	Accum. Amort. - Utility Plant in Service			
11	110.2	Accum. Amort. - Utility Plant Lease to Others			
12	115	Accumulated Amortization - Aquisition Adj.			
13		Net Utility Plant (Line 6 less lines 7 - 12)	1038612.94	1012329.26	-26283.68
14	123	Investment in Subsidiaries			
15	125	Other Investments			
16		Total Investments (Add lines 14 & 15)	0	0	0
17	131	Cash			
18	135	Short Term Investments			
19	141	Accts/Notes Receivable - Customers	16294.28	19241.6	2947.32
20	142	Other Receivables			
21	145	Receivables from Associated Companies			
22	151	Materials & Supplies Inventory			
23	162	Prepaid Expenses			
24	173	Unbilled (Accrued) Utility Revenue			
25	143	Provision for Uncollectable Accounts			
26		Total Current (Add lines 17 -24 less line 25)	16294.28	19241.6	2947.32
27	181	Unamortized Debt Discount & Expense			
28	183	Preliminary Survey & Investigation Charges			
29	184	Deferred Rate Case Expenses			
30	186	Other Deferred Charges			
31		<b>Total Assets (Add lines 13, 16 &amp; 26 - 30)</b>	<b>1054907.22</b>	<b>1031570.86</b>	<b>-23336.36</b>

Name: RESORT WATER COMPANY, INC.

**BALANCE SHEET**

For Year Ended 2013

<b>LIABILITIES &amp; CAPITAL</b>		Balance	Balance	Increase
ACCT #	DESCRIPTION	Beginning of Year	End of Year	or (Decrease)
1	201-3 Common Stock	433926.46	433926.46	0
2	204-6 Preferred Stock			
3	207-13 Miscellaneous Capital Accounts			
4	214 Appropriated Retained Earnings			
5	215 Unappropriated Retained Earnings			
6	216 Reacquired Capital Stock			
7	218 Proprietary Capital			
8	Total Equity Capital (Add Lines 1-5+7 less line 6)	433926.46	433926.46	0
9	221-2 Bonds			0
10	223 Advances from Associated Companies			0
11	224 Other Long - Term Debt			0
12	231 Accounts Payable	46659.44	1212.15	-45447.29
13	232 Notes Payable			
14	233 Accounts Payable - Associated Companies			
15	235 Customer Deposits (Refundable)			
16	236.11 Accrued Other Taxes Payable			
17	236.12 Accrued Income Taxes Payable			
18	236.2 Accrued Taxes - Non-Utility			
19	237-40 Accrued Debt, Interest & Dividends Payable			
20	241 Misc. Current & Accrued Liabilities			
21	251 Unamortized Debt Premium			
22	252 Advances for Construction			
23	253 Other Deferred Liabilities			
24	255.1 Accumulated Investment Tax Credits - Utility			
25	255.2 Accum. Investment Tax Credits - Non-Utility			
26	261-5 Operating Reserves			
27	271 Contributions in Aid of Construction			
28	272 Accum. Amort. of Contrib. in Aid of Const. **			
29	281-3 Accumulated Deferred Income Taxes			
30	Total Liabilities (Add lines 9 - 29)			
31	<b>TOTAL LIAB &amp; CAPITAL ( Add lines 8 &amp; 30)</b>	<b>480585.9</b>	<b>435138.61</b>	<b>-45447.29</b>

**\*\* Only if Commission Approved**

Name: RESORT WATER COMPANY, INC.

**STATEMENT OF RETAINED EARNINGS**

For Year Ended 2013

1	Retained Earnings Balance @ Beginning of Year	<u>305309.38</u>
2	Amount Added from Current Year Income (From Pg 4, Line 32)	<u>54286.76</u>
3	Other Credits to Account	<u>                    </u>
4	Dividends Paid or Appropriated	<u>                    </u>
5	Other Distributions of Retained Earnings	<u>                    </u>
6	Retained Earnings Balance @ End of Year	<u><u>359596.14</u></u>

**CAPITAL STOCK DETAIL**

7	Description (Class, Par Value etc.)	No. Shares Authorized	No. Shares Outstanding	Dividends Paid
		100		

**DETAIL OF LONG-TERM DEBT**

8	Description	Interest Rate	Year-end Balance	Interest Paid	Interest Accrued

Name: \_\_\_\_\_

**SYSTEM ENGINEERING DATA**

For Year Ended \_\_\_\_\_ 2013 \_\_\_\_\_

1 Provide an updated system map if significant changes have been made to the system during the year.

2 Water Supply:

Pump Designation or location	Rated Capacity (gpm)	Type of Treatment: (None, Chlorine Fluoride Filter etc.)	Annual Production (000's Gal.)	Water Supply Source (Well, Spring, Surface Wtr)
WELL #4	60	CL2 SODA ASH		WELL
WELL #5	150	CL2 SODA ASH		WELL
WELL# 6	70	CL2 SODA ASH		WELL

3 System Storage:

Storage Designation or Location	Total Capacity 000's Gal.	Usable Capacity 000's Gal.	Type of Reservoir (Elevated, Pressurized, Boosted)	Construction (Wood, Steel Concrete)
RESERVOIR #1	45,000.00	45,000.00		Concrete
RESERVOIR #2	60,000.00	60,000.00		Concrete
RESERVOIR #3	200,000.00	200,000.00		Concrete

**(Duplicate form and attach if necessary. Asterisk facilities added this year.)**



Name: RESORT WATER COMPANY, INC.

**SYSTEM ENGINEERING DATA**  
(continued)

For Year Ended 2013

**FEET OF MAINS**

1	Pipe Size	In Use Beginning Of Year	Installed During Year	Abandoned During Year	In Use End of Year
	8 INCH AND OTHERS	25,457 FT.			25,457 FT.

**CUSTOMER STATISTICS**

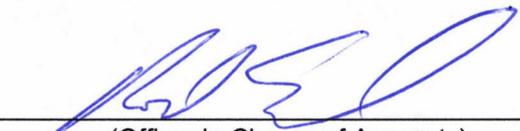
	Number of Customers		Thousands of Gallons Sold	
	This Year	Last Year	This Year	Last Year
2 Metered:				
2A Residential				
2B Commercial				
2C Industrial				
3 Flat Rate:				
3A Residential	283	281		
3B Commercial	126	126		
3C Industrial				
4 Private Fire Protection				
5 Public Fire Protection				
6 Street Sprinkling				
7 Municipal, Other				
8 Other Water Utilities				
	TOTALS (Add lines 2 through 8)	409	407	

# CERTIFICATE

State of Idaho )  
County of Boone ) ss

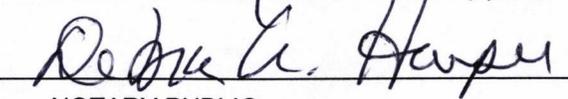
WE, the undersigned TOM TORLOCK / ROD ENGEL  
and  
of the RESORT WATER CO, INC  
utility, on our oath do severally say that the foregoing report has been prepared under our direction,  
from the original books, papers and records of said utility; that we have carefully examined same, and  
declare the same to be a correct statement of the business and affairs of said utility for the period  
covered by the report in respect to each and every matter and thing therein set forth, to the best of our  
knowledge, information and belief.

  
(Chief Officer)

  
(Officer in Charge of Accounts)

Subscribed and Sworn to Before Me

this 4<sup>th</sup> day of March, 2014

  
NOTARY PUBLIC

My Commission Expires 10/1/2018

gdk/excel/jnelson/annualrpts/wtrannualrpt

# MOUNTAIN UTILITY COMPANY

## WATER - WASTEWATER - CABLE TV - ROADS

February 1, 2013

### To Our Customers:

This is a summary of the rules for deposit and termination of service for all Resort Water Company customers as determined by the Idaho Public Utilities Commission (IPUC). These rules cover the rights and responsibilities of the customer and the utility. An explanation of our rate schedule has also been included.

Questions concerning this information may be directed to:

**Resort Water Company**  
165 Village Lane , Suite A  
Sandpoint, Idaho 83864  
(208) 255-3042

or

**IPUC**  
Consumer Assistance  
Post Office Box 83720  
Boise, Idaho 83720-0074  
(208) 334-0369  
1-800-432-0369

### Rate Schedule Information

Most Resort Water Company customers are billed under the following flat rate schedule. However, some customers may be billed under other specific tariffs. Please call the Resort Water Company if there are any questions about the rate used for your billing.

### General Flat Rate Service

Resort Water Company bills each current customer each month. The bill is a flat rate of \$44.80 per Equivalent Residential Unit (ERU).

### Miscellaneous Charges

Resort Water Company believes that the cost of providing special services should be borne by those customers responsible for incurring the costs. The handling of returned checks, accounts that are disconnected for non-payment and after hour service are some examples of special services. These miscellaneous charges are as follows:

- Returned checks will be assessed a \$15.00 handling fee.
- Reconnection of service due to termination for non-payment if the service is interrupted for less than 30 days is \$20.00 during normal business hours and \$60.00 if after hours.
- Reconnection of service due to any reason if the service is interrupted for greater than 30 days can be calculated based on the tariff charged for four months during normal business hours and can be calculated based on the tariff charged for four months plus \$60.00 if after business hours.
- Field collection trip charge is \$15.00

In most cases, these fees must be paid prior to service being granted or restored.

### Deposits/Payment Guarantees

The IPUC service rules allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, Resort Water Company does not require deposits or payment guarantees.

### Rules for Termination of Service

#### Termination with Prior Notice

With proper customer notification, Resort Water Company may deny or terminate water service for one of the following reasons:

1. Nonpayment of a past due billing, payment of a past due billing with any check not honored by the bank, or insufficient funds on an electronic payment;
2. Failure to abide by the terms of a payment arrangement;
3. Obtaining service by misrepresentation of identity;

4. Willfully wasting service through improper equipment or otherwise;
5. Failure to apply for service.

#### **Termination without Prior Notice**

Resort Water Company may deny or terminate water service without prior notice for one of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property;
2. To prevent a violation of federal, state or local safety or health codes;
3. Service is obtained, diverted or used without the authorization of Resort Water Company;
4. Resort Water Company has diligently attempted to notify the customer of termination and has been unable to make contact;
5. If ordered by any court, the Commission, or any other duly authorized public authority.

#### **Notification**

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is terminated, a notice will be left at the property advising the customer of the necessary steps to have service restored.

Only a twenty-four (24) hour notice is required if:

4. The initial payment of a payment arrangement is not made or the initial payment is made with a check not honored by the bank;
5. Payment is made by check to a company representative at the premises to prevent termination and the check is not honored by the bank.

#### **Additional Notice**

If service is not terminated within twenty-one (21) calendar days after the proposed termination date, Resort Water will begin the notice process again with the seven (7) day written notice.

#### **Payment Arrangements and Special Circumstances**

If the customer cannot pay the billing in full or receives a notice of termination, payment arrangements can be made to avoid termination of service. Please call the Resort Water Company at (208) 255-3042.

If the customer cannot pay the billing and a member of the household is seriously ill or there is a medical emergency, Resort Water will postpone termination of service for thirty (30) days. A written certificate is required from a licensed physician or public health official stating the name of the person who is ill and the name, title, and signature of the person certifying the serious illness or medical emergency.

#### **Restriction on Termination of Service**

Service cannot be terminated if:

1. The past due billing is less than \$50.00 or two (2) months of service, whichever is less;
2. The unpaid billing is for service to another customer;
3. The billing is for charges other than water service.

Service cannot be disconnected on Friday after 2:00pm, on Saturday, Sunday, legal holidays recognized by the state of Idaho, or after 2:00 pm on any day immediately preceding any legal holiday. Service may be terminated only between the hours of 8:00 am and 4:00 pm.

The employee sent to the premises to terminate service will identify himself/herself to the customer and state the purpose of the visit. This employee is authorized to accept payment in full on the account.

If service is terminated for any one of the conditions listed, Resort Water has employees available for reconnection as soon as the situation is corrected.

#### **Complaint Procedure**

If at any time there is a complaint concerning termination of service, policies and practices, or any other matter regarding our service, please contact Resort Water in person, by telephone or in writing. The complaint will be investigated promptly and thoroughly. The customer will be notified orally or in writing of the results of the investigation, and we will make every effort to resolve the complaint.

If the customer is dissatisfied with the proposed resolution of the complaint, the IPUC may be asked to review the matter. The service will not be disconnected while the complaint is being investigated by the utility or the IPUC.

<b>MONTH</b>	<b>2010</b>	<b>2011</b>	<b>2,012</b>	<b>2013</b>
January	1,391,382	1,453,624	1,391,088	1,479,800
Febuary	1,129,640	1,294,456	1,435,312	1,314,400
March	1,131,264	1,197,332	1,131,424	1,163,300
April	807,048	906,576	979,304	745,900
May	721,360	802,924	530,472	629,400
June	980,232	849,344	487,048	834,100
July	1,350,196	1,146,244	1,094,616	1,631,600
August	1,282,636	1,132,900	1,229,696	1,665,400
September	932,272	832,564	909,288	1,105,100
October	544,756	668,800	587,704	729,700
November	1,309,396	996,332	1,435,848	1,421,100
December	2,599,940	1,392,504	1,483,959	2,135,600
	0			
Totals:	14,180,122	12,673,600	12,695,759	14,855,400

**See Note 7**

Affiliate

Schweitzer Utility Company LLC  
165 Village Lane, Suite A  
Sandpoint, ID 83864

Services Provided

This company provides sewer, main road snowplowing as well as parking lots and cable TV services to Schweitzer Mountain. All employees who do work for the Company are employees of this company. The Company is operated from the offices of the Schweitzer Utility Company, and costs in common are allocated between the 4 operations (sewer, water, cable TV and roads).

Schweitzer Mountain Properties LLC  
10000 Schweitzer Mt. Road  
Sandpoint, Idaho 83864

This company owns the land that the Company operates it's wells and reservoirs on.

Schweitzer Mountain Ski Operations LLC  
10000 Schweitzer Mt. Road  
Sandpoint, Idaho 83864

This company provides the company's offices, office phones, tech services, human resources services and the CFO oversees the finances of the Company.

Schweitzer Mountain LLC  
10000 Schweitzer Mt. Road  
Sandpoint, Idaho 83864

This is the Parent Company

Schweitzer Mountain Facilities LLC  
10000 Schweitzer Mt. Road  
Sandpoint, Idaho 83864

This company owns land and does not provide a service to the Company.

# MOUNTAIN UTILITY COMPANY

## WATER - WASTEWATER - CABLE TV - ROADS

February 1, 2013

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Questions concerning this information may be directed to:

**Resort Water Company**  
165 Village Lane , Suite A  
Sandpoint, Idaho 83864  
(208) 255-3042

or

**IPUC**  
Consumer Assistance  
Post Office Box 83720  
Boise, Idaho 83720-0074  
(208) 334-0369  
1-800-432-0369

### Rate Schedule Information

Most Resort Water Company customers are billed under the following flat rate schedule. However, some customers may be billed under other specific tariffs. Please call the Resort Water Company if there are any questions about the rate used for your billing.

### General Flat Rate Service

Resort Water Company bills each current customer each month. The bill is a flat rate of \$44.80 per Equivalent Residential Unit (ERU).

### Miscellaneous Charges

Resort Water Company believes that the cost of providing special services should be borne by those customers responsible for incurring the costs. The handling of returned checks, accounts that are disconnected for non-payment and after hour service are some examples of special services. These miscellaneous charges are as follows:

- Returned checks will be assessed a \$15.00 handling fee.
- Reconnection of service due to termination for non-payment if the service is interrupted for less than 30 days is \$20.00 during normal business hours and \$60.00 if after hours.
- Reconnection of service due to any reason if the service is interrupted for greater than 30 days can be calculated based on the tariff charged for four months during normal business hours and can be calculated based on the tariff charged for four months plus \$60.00 if after business hours.
- Field collection trip charge is \$15.00

In most cases, these fees must be paid prior to service being granted or restored.

### Deposits/Payment Guarantees

The IPUC service rules allow utilities to ask for deposits or payment guarantees under specific conditions. At this time, Resort Water Company does not require deposits or payment guarantees.

### Rules for Termination of Service

#### Termination with Prior Notice

With proper customer notification, Resort Water Company may deny or terminate water service for one of the following reasons:

1. Nonpayment of a past due billing, payment of a past due billing with any check not honored by the bank, or insufficient funds on an electronic payment;
2. Failure to abide by the terms of a payment arrangement;
3. Obtaining service by misrepresentation of identity;

4. Willfully wasting service through improper equipment or otherwise;
5. Failure to apply for service.

#### **Termination without Prior Notice**

Resort Water Company may deny or terminate water service without prior notice for one of the following reasons:

1. A situation exists that is immediately dangerous to life, physical safety or property;
2. To prevent a violation of federal, state or local safety or health codes;
3. Service is obtained, diverted or used without the authorization of Resort Water Company;
4. Resort Water Company has diligently attempted to notify the customer of termination and has been unable to make contact;
5. If ordered by any court, the Commission, or any other duly authorized public authority.

#### **Notification**

1. A billing may be considered past due fifteen (15) days after the billing date. A written notice of termination must be mailed at least seven (7) days before the proposed termination date.
2. At least twenty-four (24) hours before the service is terminated, another attempt shall be made to contact the customer in person or by telephone.
3. If service is terminated, a notice will be left at the property advising the customer of the necessary steps to have service restored.  
Only a twenty-four (24) hour notice is required if:
  4. The initial payment of a payment arrangement is not made or the initial payment is made with a check not honored by the bank;
  5. Payment is made by check to a company representative at the premises to prevent termination and the check is not honored by the bank.

#### **Additional Notice**

If service is not terminated within twenty-one (21) calendar days after the proposed termination date, Resort Water will begin the notice process again with the seven (7) day written notice.

#### **Payment Arrangements and Special Circumstances**

If the customer cannot pay the billing in full or receives a notice of termination, payment arrangements can be made to avoid termination of service. Please call the Resort Water Company at (208) 255-3042.

If the customer cannot pay the billing and a member of the household is seriously ill or there is a medical emergency, Resort Water will postpone termination of service for thirty (30) days. A written certificate is required from a licensed physician or public health official stating the name of the person who is ill and the name, title, and signature of the person certifying the serious illness or medical emergency.

#### **Restriction on Termination of Service**

Service cannot be terminated if:

1. The past due billing is less than \$50.00 or two (2) months of service, whichever is less;
2. The unpaid billing is for service to another customer;
3. The billing is for charges other than water service.

Service cannot be disconnected on Friday after 2:00pm, on Saturday, Sunday, legal holidays recognized by the state of Idaho, or after 2:00 pm on any day immediately preceding any legal holiday. Service may be terminated only between the hours of 8:00 am and 4:00 pm.

The employee sent to the premises to terminate service will identify himself/herself to the customer and state the purpose of the visit. This employee is authorized to accept payment in full on the account.

If service is terminated for any one of the conditions listed, Resort Water has employees available for reconnection as soon as the situation is corrected.

#### **Complaint Procedure**

If at any time there is a complaint concerning termination of service, policies and practices, or any other matter regarding our service, please contact Resort Water in person, by telephone or in writing. The complaint will be investigated promptly and thoroughly. The customer will be notified orally or in writing of the results of the investigation, and we will make every effort to resolve the complaint.

If the customer is dissatisfied with the proposed resolution of the complaint, the IPUC may be asked to review the matter. The service will not be disconnected while the complaint is being investigated by the utility or the IPUC.